



Zywave University

World Class Training That
Meets Your Needs



Zywave University is your go to resource to learn how to best utilize your Zywave solutions. This learning platform is available to you 24/7 and houses a combination of self-directed and live training with product experts. Zywave University is available for you to utilize throughout your relationship with Zywave, at no additional charge. All the content available in Zywave University is no additional fee and you can consume as much content as you need at any time.

Zywave University includes

- **Fundamental Certification:** Zywave has created fundamental certification learning paths with product experts who have helped over 10,000 customers successfully implement their solutions.
- **Flexible Learning Styles:** Zywave University offers a variety of learning options because we know people learn in different ways. Whether you want to learn at your own pace via a self-guided training or attend a live session with a product expert, we have what you need.
- **Training Spotlights:** Zywave solutions continually evolve, adding new features; learning should evolve too! Our Training Spotlight series helps you stay informed about current and new strategies regarding Zywave solutions.
- **Education Hub:** Purchased a solution that requires you to train your customers? Let Zywave do the training! The Education Hub is a training portal that Zywave customers can provide to their clients to learn best practices. This applies for HRconnection, Client Portal and LMS. Live training is available every month!

When would I use Zywave University?

- As a new customer learning your new Zywave solutions.
- As an existing customer, learning the new Zywave solutions you added to your package.
- To help on-board and train new staff that are added to your organization.
- To stay up to date on new functionality and product releases.
- For continued professional development on best practices.

Zywave University by the Numbers

200

live courses with a product expert per month

200

on-demand courses available for self-paced learning

+88

World Class NPS score

95%

of customers who complete training state that they are comfortable using their solution after training!

5,000

Zywave University users per month

What Our Customers Have to Say

*Another wonderful session from the world class trainers at Zywave. The Trainer was **focused and clear in the story told from our POV** and interest in organic growth. The Trainer acquainted me to the product in such a way that I can replicate the steps and demonstrate the value to decision makers and stake holders at the company. Thank you!*

***Loved the hands on aspect** and them having me click through the steps which will help me remember how to do this later.*

*This was **great and much needed**. I am super appreciative that your company takes the time to have these sessions with your customers - **Just another reason we chose to work with you!***

Want to learn more?
www.university.zywave.com

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